Mountain Plains/ Colorado NAHRO
2018 Conference on Housing and Homelessness
Vail Marriott Mountain Resort • Vail, Colorado

May 16 - 18, 2018 - Management Conference

Making a DIFFERENCE TOGETHER
**TUESDAY, MAY 15**  
12:00 – 3:00  Educational Scholarship Golf Outing  
3:00 – 5:00  Early Registration  
6:00 – 8:30  Social Gathering; Dinner, Drinks and Bowling at BOL

**WEDNESDAY, MAY 16**  
7:30 – 8:30  Registration and Breakfast  
8:30 – 10:00  Opening Session: “Embrace Your Awesomeness” with Brad Montgomery  

Sponsored by Yardi Systems and Comcast  
10:00 – 5:15  Mountain Plains NAHRO Leadership Summit; Eagle Bahn Room  

Sponsored by Johnson Controls, Inc.  
10:00 – 10:45  Sponsor Viewing/ Networking  
10:45 – 12:15  Concurrent Sessions  
12:15 – 1:45  Speaker Luncheon: Making A Difference Together  

Sponsored by Wells Fargo and MRI Real Estate Software  
2:00 – 5:15  Concurrent Sessions  
5:15 – 7:30  Sponsor Cocktail Reception  

Sponsored by Colorado Housing and Finance Authority

**THURSDAY, MAY 17**  
7:30 – 9:00  Breakfast/ Mountain Plains NAHRO Annual Meeting  
Sponsored by Gorman & Company  
9:00 – 10:30  General Session: National Outlook on Housing and Community Development  
Sponsored by First Bank and Colorado Housing and Finance Authority  
10:45 – 12:15  Concurrent Sessions  
12:15 – 1:45  Luncheon: Awards / World Urban Forum  
Sponsored by Eide Bailly and HUB International  
2:00 – 4:45  Concurrent Sessions  
6:00 – 11:00  Banquet: 80s Dancing and Casino Night  
Sponsored by Rocky Mountain CRC

**FRIDAY, MAY 18**  
8:30 – 9:30  Breakfast/ Industry Roundtables  
9:30 – 10:30  Colorado NAHRO Annual Meeting
Welcome to the 2018 Mountain Plains/Colorado NAHRO Conference on Housing and Homelessness! We are excited to once again have our two groups join together to present this conference.

The theme this year of “Making a Difference Together” is fitting as both our organizations have worked to provide you with a vibrant and engaging schedule of learning and networking opportunities. We believe our theme also speaks to the teamwork it takes from our maintenance professionals, housing specialists, executive management, federal and state agency experts, community development organizations and our vendors to maintain and increase the availability of affordable housing in our region.

For our maintenance professionals the conference planning team has designed a group of sessions that we believe will give you an opportunity to refresh your knowledge and also to explore new areas. You are on the front lines every day working with those we serve. In a very real way you are the face of our organizations and the work you do is critical to providing a safe and comfortable home to many. Please take the time you spend at this conference to refresh your commitment to our mission, build relationships with others in our region, learn something new and get to know our vendors and how they can assist you.

To the housing specialists and executives we challenge you to explore the available sessions and seek to learn something new from those who have made the commitment to present on the various topics. We encourage you to make this conference a time of learning, networking and refreshment of your commitment to your work as you spend time with your professional colleagues from around the region.

We are very excited that we are able to present the first Mountain Plains NAHRO Leadership Summit at this conference. Our personal thank you goes to Peter LiFari - Senior Vice President of Mountain Plains NAHRO and Penny Hannegan - Vice President of Professional Development for Mountain Plains NAHRO for coming up with the idea for the summit and for developing the curriculum. This new program is geared towards providing the future leaders of our industry with foundational knowledge we believe is critical to their long-term success. The summit is also designed to give our experienced housing executives a forum to provide the benefit of their experience to our next generation of leaders. Mountain Plains NAHRO will be making this type of opportunity a regular part of our regional conferences and professional development offerings in the future.

We also want to thank the representatives from our Regional HUD office, the CEO of the Colorado Housing Finance Agency (CHFA), Cris White, and national NAHRO leaders Adrianne Todman and Carl Richie, for taking the time and making the commitment to be with us at this conference. The viewpoints of these individuals will provide critical insight into the current state of our industry.

Finally, thank you to the sponsors and vendors who have been most generous in supporting this conference. We encourage every attendee to take the time to get to know these businesses, and individuals, that provide support to our affordable housing industry.

Again, welcome and have a great conference!

Duane Hopkins
President, Mountain Plains NAHRO

Troy Gladwell
President, Colorado NAHRO
Conference Services

Registration
A registration desk is located in the Lower Level Conference Area and will be open throughout the conference.

Meals
Breakfasts, lunches and the General Sessions take place in the Grand Ballroom on the Lower Level.

Session Locations
Room locations are indicated on the table on the inside back cover of the Program as well as in the Session/Program Descriptions section of the Program Booklet. Please consult the map on the inside front cover for room locations. If you need assistance finding a room please come to the conference registration desk for directions.

Sponsor Viewing/Networking Session
There will be a 45 minute break after the opening session in which attendees are encouraged to visit the sponsors/exhibitors and do some networking in the Grand Ballroom Foyer Area. This is a great opportunity for you to get your raffle signature cards signed (included in your packet) and spend some time learning about the products and services offered by our partners.

Coffee Breaks/Exhibitors
Complimentary coffee and tea will be provided during the morning break from 10:00-10:45 on Wednesday and from 10:30-10:45 on Thursday and sodas and water will be provided during the afternoon breaks from 3:30 - 3:45 in the Grand Ballroom Foyer Area where our exhibitors are also located. Please stop by and visit the exhibitors during the breaks and before/after meals.

Conference Badge
Please wear your conference badge to all conference functions. It serves as your entry to meals and events.

No Smoking/Cell Phones
In the interest of health and comfort of all participants, please refrain from smoking in any of the session rooms or Conference Center lobby areas. And please, turn your cell phones off while attending sessions.

Mobile App
Introducing a conference mobile event app that puts everything you need to know about the conference at your fingertips. Download the app to gain instant, on-the-go access to important information like session and meeting descriptions and locations, speaker bios, and session handouts. Additionally you will be able to create your own personal schedule.

To download the app on iOS or Android:
1. Visit http://myyapp.us/CONAHRO on your device and follow the instructions
2. You’ll be asked to install the Yapp from the app store (if you don’t have it already).
3. Open Yapp and tap “Download an existing Yapp” and your app will appear.

Thank You.

Street view in Vail
Featured Speakers

Carl Richie
President, NAHRO

Speaking at the National Outlook on Housing and Community Development on Thursday at 9:00

Carl currently serves President of the National NAHRO. He is the first former public housing resident and only the second Commissioner to lead NAHRO in its 85-year history. Previously, he served as NAHRO Senior Vice President, two terms as the Parliamentarian to the NAHRO Board of Governors and Vice President for NAHRO’s Commissioners Committee.

Carl has been active with NAHRO at the state, regional and national levels. During his tenure as Vice President of the Commissioners’ Committee he helped rewrite the industry’s handbook for public housing board members, “The Commissioner’s Handbook on Public Housing.” Further, the Commissioner’s Corner was established in the NAHRO Journal of Housing and Community Development under his chairmanship where he has written several articles on digital literacy and healthcare. He also assisted in the revision of NAHRO’s Code of Conduct.

In addition, Carl was among the first Commissioners to earn a NAHRO Commissioner Certification and he is certified to teach NAHRO training and educational courses to fellow commissioners. Carl represented NAHRO as a delegate to Tri-Country on two occasions.

Carl also serves as chairman of the Housing Authority of the City of Austin Board of Commissioners (HACA). He was appointed to the Board in 1997. Within two years of his appointment, he helped turn HACA from a troubled agency to a high-performing agency. The US Department Housing and Urban Development has named HACA as a high-performing agency for the past 16 years.

In 2014, Carl was inducted into the NAHRO prestigious Fellows program. He is a two-time recipient of the Texas NAHRO Commissioner of the Year Award. Southwest NAHRO Regional Council honored Mr. Richie with its Commissioner Public Service Award and NAHRO presented him with its Elizabeth B. Wells Memorial Award, which recognizes deserving Commissioners for excellence in advocacy for housing and community development programs. Last year he was inducted into the Texas NAHRO Hall of Fame.

Carl is a lawyer and has his own firm that concentrates on administrative law, legislative representation and strategic counseling. He is married and has one daughter.

Adrianne Todman
Chief Executive Officer, NAHRO

Speaking at the National Outlook on Housing and Community Development on Thursday at 9:00

Adrianne Todman is the CEO of NAHRO, the National Organization of Housing and Redevelopment Officials. NAHRO, established in 1933, is a Washington, D.C.-based membership organization of almost 20,000 housing and community development agencies and professionals throughout the country who house 7.6 million people. Before joining NAHRO, Ms. Todman served as the Executive Director at the District of Columbia Housing Authority (DCHA) from 2009-2017. At DCHA, Ms. Todman created a national award-winning model to house homeless veterans, opened the first public housing assisted living facility, increased homeownership opportunities by 50 percent, increased the number of affordable units available for low-income families, and managed 12 concurrent large redevelopment efforts. She prioritized youth empowerment programs, workforce development, and commissioned the first citywide needs assessment of public housing residents. Prior to her tenure at DCHA, Ms. Todman served as a policy assistant in the Office of the Secretary at HUD and a legislative director in the U.S. House of Representatives.

Ms. Todman, who was named a “Woman of Influence” by HousingWire, serves on Brookings’ “Housing as a Hub” work group and the DC Promise Neighborhood Board. She served as Vice-President of the Council of Large Public Housing Authorities and a Trustee with the National Housing Conference. Ms. Todman co-founded the Women in Housing Leadership Initiative, and served on the Smith College President’s Council and Alumnae Association Board. She received the federal Distinguished Service Award, the Hammer Award from Vice President Al Gore, the NAHRO Herman award of excellence, and the DC Building Industry Association’s Government Partner award, among many other recognitions. She is a graduate of Smith College.
Brad Montgomery
*Keynote Speaker*
Speaking at the *Opening Session* on *Wednesday at 8:30*

Brad teaches people how to use happiness to boost productivity, creativity, innovation & profits. He turns typical meetings into transformational events using, the power of happiness. Oh, and he’s pretty funny. Brad has transformed audiences in all 50 states and on four continents. His clients include Microsoft, Verizon, The FBI (yes, that FBI) the CIA (yes, that CIA) and the IRS (where he withheld 30% of his best strategies.) Brad specializes in using uses humor, interactivity, sound, music and visuals to ignite audiences so that they can use happiness as a tool to improve their lives and their jobs. Audiences and meeting planners describe Brad as “authentic.” He’s a real guy on stage and off. Thinking of a canned & over-polished motivational speaker? Brad is the polar opposite. Other speakers TALK about happiness. But Brad SHOWS them how to harness the power of happiness in hands-on, experiences that they’ll remember and implement. It’s the difference between a “speech” and an “event.” Brad graduated from Brown University, and has earned his Certified Speaking Professional designation, which is the highest earned award from the National Speakers Association. (Fewer than 7% of speakers worldwide have earned the CSP.) Last July he was inducted to the CPAE Speakers Hall of Fame, which is a big deal. Like an Oscar, but without the movie stars. Brad joined John Gray (of Mars/Venus fame) and Mark Victor Hansen (of Chicken Soup renown) to write Mission Possible. He has also produced and published Humor Me: America’s Funniest Humorists on the Power of Laughter, as well as Humor Us: America’s Funniest Humorists on the Power of Laughter. Brad lives in Centennial, Colorado with his wife and three kids. Although he is proud of his many awards and national credits, he’s convinced that his best feats so far are his kids.

Cris White
*Executive Director and CEO, Colorado Housing and Finance Authority*
Speaking at the *National Outlook on Housing and Community Development* on *Thursday at 9:00*

Cris has been with Colorado Housing and Finance Authority (CHFA) for 30 years serving in various capacities related to affordable housing and economic development. He has served since 2010 as the Executive Director and CEO. In its 44-year history, CHFA has invested more than $16.7 billion to support affordable housing and community development throughout Colorado. In that time, CHFA’s resources have helped more than 103,000 Coloradans achieve their dreams of homeownership, over 66,000 affordable rental housing units be developed or preserved and provided homebuyer education to over 134,000 households. CHFA has also provided financing to over 5,000 small businesses which have created or retained more than 63,000 jobs.

Cris has served on the Executive Committee of the Metro Denver Economic Development Corporation, Mayor Hickenlooper’s and Mayor Hancock’s Denver Housing Plan Task Forces, and the Colorado Legislature’s Long-term Fiscal Stability Commission.

He most recently served as Chair of the Board of Directors for Housing Colorado, the Denver Regional Council of Government’s SCI Executive Committee, and Mercy Housing’s Regional Board of Advisors. He currently serves on the Board of Directors for the National Council of State Housing Agencies, Habitat for Humanity of Metro Denver, the Federal Reserve Bank of Kansas City’s Community Advisory Board, and Denver’s Housing Advisory Committee.

Cris earned a Bachelor’s of Science in Business from Regis University in 1988.
Mary McClatchey  
*Principal, Work Smart Partners*  
Speaking at Wednesday’s  
Leadership Summit

Judge (Ret.) Mary McClatchey, Founder and President of WorkSmart Partners, has three decades of experience as a judge, civil rights attorney, workplace mediator, trainer, organizational consultant, and public speaker. Mary and her team advise, train, and consult with employers on how to create great places to work, mitigate risks of employment litigation, and improve bottom-line results. Primary focus areas include OD/human capital management, harassment prevention, D & I and unconscious bias, workplace wellness, and flexible work programs.

Mary was formerly Senior Administrative Law Judge for the Colorado State Personnel Board, where she decided and mediated federal and state employment and civil rights cases for 15 years. Before that she was General Counsel for the Colorado Civil Rights Commission in the Colorado Attorney General’s Office, a litigator in private practice, and a prosecutor. Prior to law school, Mary cofounded the Women’s Leadership Training Institute in Denver, Colorado and spent several years as a community organizer. With a passion for strengthening the people side of nonprofit organizations, she has been a contract trainer for the Colorado Nonprofit Association and the Community Resource Center for several years, and counts many nonprofit organizations and housing authorities among her clients.

Always focused on the strategic business case for any workplace interventions, Mary recently studied Human Capital Management Analytics at the CU Denver Graduate School of Business.

A mental health advocate, Mary serves on the National Action Alliance for Suicide Prevention Workplace Taskforce. She is also a Mentor with Law School Yes We Can, a program to increase the pipeline of high school students of color into law school.

Ismael Guerrero  
*Executive Director, Denver Housing Authority*  
Speaking at Wednesday’s  
Leadership Summit

Ismael Guerrero has served as Executive Director of the Housing Authority of the City and County of Denver (DHA), since June 2007. DHA has a portfolio of over 5,200 Public Housing, Section 8, and Workforce rental units and administers over 6,200 Housing Choice Vouchers, making it the largest housing authority in the Rocky Mountain Region. Under Ismael’s leadership, DHA has undertaken an ambitious plan to transform public housing in Denver, creating vibrant, sustainable, mixed-income communities of choice. DHA currently has several major public housing redevelopments underway, including the 800 unit Mariposa District TOD Redevelopment at the 10th & Osage Station and the master planning for Sun Valley Homes TOD redevelopment at the Federal & Decatur Station. Both will be mixed-income, LEED-certified, transit-oriented developments along the soon to be completed West Corridor light rail line.

Ismael has over 17 years of experience in affordable housing development and finance. Prior to joining DHA, he served as Vice President and Business Development Officer for U.S. Bank Community Development Corporation, structuring equity investments in Low Income Housing Tax Credit partnerships. He has also served as Vice President of Real Estate Development at Mercy Housing Southwest, CFO of Rocky Mountain Mutual Housing, and Vice President of the Resurrection Project in Chicago.

Ismael was born and raised in Chicago where he earned an engineering degree from the University of Illinois at Urbana-Champaign and an MBA from the University of Chicago.

Ismael contributes his time and experience to organizations aligned with DHA’s mission to transform our urban communities; serving on the Board of Directors of the following local and national organizations: Denver Urban Renewal Authority; City of Denver Housing Advisory Committee and Denver’s Homeless Commission; Downtown Denver Partnership Management Committee and Denver Civic Ventures; Denver Department of Human Services; Colorado Health Foundation Philanthropy Committee; Neighborhood Development Collaborative; Urban Land Conservancy; National Housing Trust; Council of Large Public Housing Authorities, and Eco-Districts, Inc.
Betsey Martens
President, Bringing School Home, LLC
Speaking at Wednesday’s Leadership Summit and at the Bringing School Home: Low-Cost High-Return Initiatives Session on Thursday at 10:45

Betsey Martens is the founder and president of Bringing School Home, a non-profit consultancy that works in the intersection of housing and education. Just prior, she was the long-time executive director of Boulder Housing Partners, the housing authority for the city of Boulder (CO). Betsey has a 34-year track record of innovation and collaboration in the affordable housing and community development field. Under her leadership, BHP developed or acquired 20 new properties adding 850 affordable homes to Boulder and garnering numerous awards. She has testified before Congress, published articles on strategic housing issues and also taught an under-graduate class in Housing Policy at the University of Colorado. She is a President Emeritus of NAHRO (National Association of Housing and Redevelopment Officials), the United States’ largest affordable housing professional association and was a 2015 resident at the Rockefeller Foundation’s Bellagio Center in recognition of her work on public housing. She was a 2016 fellow with the Affordable Housing Institute working on ground-breaking research on the policy nexus between housing and education.

Don May
Executive Director, Retired, Unison Housing Partners
Speaking at Wednesday’s Leadership Summit and Thursday’s Luncheon

Growth and opportunity are the words that best describe Don May’s leadership at Unison Housing Partners previously the Adams County Housing Authority. After 33 years of service Don recently retired from Unison and during his tenure Don has enabled them to aggressively pursue the development of new affordable housing units in Adams County utilizing both public and private partnerships in diverse financing vehicles. Since assuming the Executive Director Role in 1992, Unison’s portfolio has expanded from owning 132 housing units to 2,752 units of which over 1,459 are outright owned and managed by Unison. In addition, Unison manages 1,498 Housing Choice Vouchers and is a HUD approved Housing Counseling Agency, all of which allows Unison to serve in excess of 25,000 families and individuals each year. During Don’s tenure as Executive Director, Unison has also seen a dramatic increase in its annual budget from a little over $3 million to $35 million today.

Don also founded Unison’s sister non-profit organization Low Income Family Empowerment (LIFE) which has served thousands of Adams County residents in their pursuit of financial stability and emotional wellness. In 2013 LIFE developed the Center for Career and Community Enrichment (3CE) program which brings together numerous government agencies, educational institutions and non-profit partners in one location for residents to access a myriad of services and educational classes which support adults on their path to economic self-sufficiency. Don’s vision and entrepreneurial spirit has helped shape Unison’s culture which as a result has made a lasting positive impact in the community.

Mr. May holds a Bachelor of Science degree in Business Management and a Certificate in Administration of Non-Profit Organizations. While Don has proven deft at growing Unison’s assets, his greatest talent may lie in his advocacy work. At the local, state and national level, Don has worked tirelessly in pursuit of Affordable Housing, and Anti-Poverty legislation. Don is committed to donating his time to serve on various boards and committees that strive to make a difference by promoting legislation, developing policies or expanding resources which in turn benefit families who are in need. Don serves on the Board of Governors for the National Association of Housing and Redevelopment Officials (NAHRO), is the Chair of the NAHRO Legislative Network, a Board member of Community Choice Credit Union, a member of the Colorado Housing and Finance Authority Tax Credit Advisory Group, Vice President of LaPaz Homeowners Association, Board member for Low Income Family Empowerment (LIFE), past Board member of Housing Colorado, past Board member of the Senior HUB, past Board member of the Adams County Workforce Development Board and past President of the Mountain Plains Region of NAHRO.
Tami Fischer  
**Executive Director/ CEO, Metro West Housing Solutions**  
**Speaking at the Luncheon on Thursday at 12:15 pm**

Tami Fischer is the Executive Director/CEO of Metro West Housing Solutions (MWHS), a leader in affordable housing development and management in Lakewood, CO. In her 20-year service at MWHS, Fischer led growth through acquisition, new construction and Housing Choice Vouchers. Fischer's leadership has helped MWHS redefine what it means to be an affordable housing provider. MWHS has received numerous awards for design, innovation and overall agency leadership. Fischer’s focus on current and anticipated needs of the community has positioned MWHS as a national leader in sustainability and guided her to work with a multi-jurisdiction collaboration in Transit Oriented Developments. Fischer is an advocate for creating and preserving affordable and decent housing for all.

Fischer is a past president of Housing for Colorado NAHRO. She is a member of Mountain Plains NAHRO, National League of Cities, the Urban Land Institute and the Jefferson County Economic Development Corporation as a current board member and a past chair. She is a frequent speaker at state, regional and national conferences.

Fischer has received degrees from the University of Iowa and Regis University and has a 35-years career focusing on bettering the lives of people and the communities they live in.

Julie Brewen  
**Executive Director/ CEO, Housing Catalyst**  
**Speaking at the Luncheon on Wednesday at 12:15 pm and Moderating the National Outlook on Housing and Community Development on Thursday at 9:00 am**

Julie Brewen leads Housing Catalyst with over 20 years’ affordable housing development and asset management experience. She is in charge of all facets of the agency’s affordable housing and resident services programs. Julie holds a Master’s Degree in Health Services Administration from the Milano Graduate School of Management and Urban Policy at the New School for Social Research, and a Bachelor’s Degree in Psychology from the University of Northern Colorado. Being a national leader has culminated in Julie being a big-picture thinker. She has created and continues to develop an organizational culture that attracts and engages a dynamic workforce at all levels of the organization. She currently serves on numerous boards including the Colorado Housing and Finance Authority Board of Directors and is the Immediate Past Vice President for International Research and Global Exchange for the National NAHRO.
Colorado & Mountain Plains NAHRO Educational Scholarship Fundraiser

Help support our Educational Scholarship Program and win one of several prizes to be raffled off during the conference. Raffle tickets are $1.00 each and will be available at the conference registration desk throughout the conference and at the banquet. Colorado and Mountain Plains NAHRO use the money to help fund the tuition for residents of member organizations.

Social Gathering — Dinner, Drinks and Bowling at Bol

Join us at Vail’s newest food and entertainment hot spot. Advertised as “the most exquisite bowling alley in the world,” Bol offers ten lanes of bowling glory, a full service dining room, an exceptional menu and a sixty foot bar. The bowling requires pre-registration but feel free to show up and pay as you go.

“What Home Means to Me” Poster Contest

A poster contest is held each year for children residing in affordable housing and community developments owned or administered by NAHRO member agencies. Posters reflect the national theme of “What Home Means to Me.” The contest is a collaborative effort of NAHRO’s chapter/state and regional organizations. National honorees are selected from the regional winning entries. Please help us judge the posters, located in conference registration lobby. Simply fill out the ballot in your registration bag and return it to box provided at the conference registration desk or at the banquet.

Sponsor Reception

Learn about the products and services that support our industry. Visit each exhibitor and you’ll qualify for special prizes to be raffled off at the event. Food and drinks will be provided compliments of our friends at the Colorado Housing and Finance Authority.

Banquet — 80s Dancing and Casino Night

Back by popular demand! We’ll be dancing to the smooth ballads and great rock and roll of the 1980’s. Period attire encouraged with prizes for best costume, dancer, and gambler! Bring your dancing shoes. We’ll feature a bit of Vegas with casino style gambling. Dinner will be served at 7:00 pm followed by raffle prize presentations. Fill out your conference evaluation and qualify for the Grand Prize drawing. Dancing and gaming will begin around 8:00 pm.
OPENING SESSION
“Embrace Your Awesomeness”
SPONSORED BY YARDI SYSTEMS AND COMCAST

Wednesday/ 8:30 – 10:00
Grand Ballroom

Current times require us to keep a sense of humor while recognizing the immense value of our mission. In this uplifting, inspirational, and very funny keynote, Brad reminds us that each one of us is important and have the ability to make a tremendous difference. We are more influential than we think. We have purpose. We are important. We are awesome. We tend to underestimate our influence, our ability to make change, and our ability to do amazing things.

Keynote Speaker
Brad Montgomery, National Keynote Speaker

Hosts
Duane Hopkins, President, Mountain Plains NAHRO; Deputy Director/ CFO, Housing Catalyst
Troy Gladwell, President, Colorado NAHRO; Owner, Medici Communities

Vail Welcome
Erik Williams, Director of Community Development, Vail Valley Partnership

SPECIAL TRAINING PROGRAM
Mountain Plains NAHRO Leadership Summit
SPONSORED BY JOHNSON CONTROLS, INC.

Wednesday/ 10:15 – 5:15
Eagle Bahn Room
REQUIRES PRE-REGISTRATION

This exciting new leadership training program is designed specifically for new and veteran housing authority Executive and Deputy Executive Directors and requires pre-registration due to limited space.

Speakers
Mary McClatchey, Principal, Work Smart Partners
Ismael Guerrero, Executive Director, Denver Housing Authority
Betsey Martens, President, Bringing School Home, LLC
Donald May, Executive Director, Retired, Unison Housing Partners

Open Doors Initiative: Implementing PHA Reentry Policies and Programs in Colorado

Wednesday/ 10:45 – 12:15
Sun Down Room
PROFESSIONAL INTEREST: HM, HCV, HO

Safe and secure housing is critical for individuals impacted by criminal justice systems. In this session, the Vera Institute of Justice will present their current Open Doors Initiative. Join Vera and a panel of reentry experts for an interactive discussion on how your agency can increase access to housing for criminal justice-involved persons.

Speakers
Margaret diZerega, Project Director, Center on Sentencing and Corrections, Vera Institute of Justice
Hassan Latif, Executive Director, Second Chance Center, Inc.
Johanna Leal, Associate Director of Community Re-Entry, Colorado Division of Adult Parole
Cory Everett, Director, Colorado State Agency: Latino Coalition for Community Leadership

Moderator
Katherine Helgerson, HCV Program Manager, Colorado DOLA/ Division of Housing

Host
Lynn Simington, HCV Deputy Program Manager, Colorado DOLA/ Division of Housing

Fair Housing Compliance: Hot Topics Part 1

Wednesday/ 10:45 – 12:15
Salon 2
PROFESSIONAL INTEREST: PBS8, HCV, HM

As we celebrate the 50th Anniversary of the Fair Housing Act, Deborah Manigault and Irma Abalos from HUD’s Office of Fair Housing and Equal Opportunity will engage participants in an interactive and fun two-part discussion of “hot topics” in fair housing. Part I will provide an overview of relevant regulations, including Fair Housing Act 101, highlight the “hottest” legal developments, and sharply emphasize affirmative civil rights obligations for HUD program participants.

Speakers
Margaret diZerega, Project Director, Center on Sentencing and Corrections, Vera Institute of Justice
Hassan Latif, Executive Director, Second Chance Center, Inc.
Johanna Leal, Associate Director of Community Re-Entry, Colorado Division of Adult Parole
Cory Everett, Director, Colorado State Agency: Latino Coalition for Community Leadership

Moderator
Katherine Helgerson, HCV Program Manager, Colorado DOLA/ Division of Housing

Host
Lynn Simington, HCV Deputy Program Manager, Colorado DOLA/ Division of Housing
Speakers
Deborah Manigault, Equal Opportunity Specialist, HUD FHEO
Irma Abalos, Equal Opportunity Specialist, HUD FHEO
Host
Debra Pompey, Asset Management Officer, Colorado Housing and Finance Authority

**CPD Update and Director’s Roundtable**

*Wednesday/ 10:45 – 12:15*

*Blue Sky Room*

**PROFESSIONAL INTEREST: CD**

Join us for a wide-ranging discussion of HUD programs, changes and initiatives, and “what may be next.” This session serves as an annual opportunity to strengthen partnerships and improve candid communication between the Region VIII Director and grant administrators. Aaron Gagné, Director of Region VIII Community Planning and Development will lead the discussion. Please come prepared for direct and candid answers, as well as questions for grantees.

**Speakers**

Aaron Gagne, Regional Director, HUD Community Planning and Development
Katy Burke, Program Manager, Community Planning & Development, HUD
Phillip McKeough, Program Manager, Community Planning & Development, HUD

**Host**

Emily Sander, Community Development Manager, Jefferson County Community Development

**Bed Bugs 101 & Bed Bug Management**

*Wednesday/ 10:45 – 12:15*

*Salon 1*

**PROFESSIONAL INTEREST: RS, HM**

Industry professionals will be provided an introduction to bed bugs including biology, habits, prevention, inspection and monitoring. We’ll discuss integrated pest management (IPM), including chemical and non-chemical tools, cost-effective solutions, and best practices to eliminate bed bug infestations. This session is great for property staff needing more information and wanting to work as a team to address their pest problems.

**Speaker**

Deborah Young, Stop Pests Consultant, Stop Pests in Housing

**Moderator/ Host**

Daniela Dillon, Resident Services Supervisor, Metro West Housing Solutions

**Local Funding Sources for Affordable Housing Development**

*Wednesday/ 10:45 - 12:15*

*Salon 3*

**PROFESSIONAL INTEREST: HD**

Hear about efforts to create local resources for housing development including Steamboat’s recent property tax approval, Summit County’s 5A funds, and efforts in other communities for voter-approved funding.

**Speakers**

Jason Peasley, Executive Director, Yampa Valley Housing Authority
Jason Dietz, Executive Director, Summit Combined Housing Authority
Kim Bell Williams, Housing Director, Eagle County Housing and Development Authority
Dave Myler, Attorney, David Myler PC

**Moderator**

Willa Williford, Principal, Williford LLC

**Host**

Denise Selders, Housing Development Manager, Colorado DOLA/ Division of Housing

**LUNCHEON**

Making a Difference Together

**SPONSORED BY WELLS FARGO AND MRI REAL ESTATE SOFTWARE**

*Wednesday/ 12:15 – 1:45*

*Grand Ballroom*

Making a Difference Together means we all have a role to play to positively influence lawmakers, decision-makers and the drivers of policy in our communities. Colorado NAHRO will present its updated messaging toolkit to help you with this effort.

**Speaker**

Julie Brewen, Executive Director/ CEO, Housing Catalyst

**Host**

Troy Gladwell, President, Colorado NAHRO

**Managing Properties with Multiple Funding Sources**

*Wednesday/ 2:00 – 3:30*

*Mountain View*

**PROFESSIONAL INTEREST: HM**

It takes a village (of funders) to create affordable housing and it isn’t easy keeping all of their different regulations straight. Learn more about how LIHTC, HOME, CDBG and Housing Choice Voucher rules overlap and about strategies for staying in compliance.

**Speakers**

Davina Ray, Program Compliance Officer, Colorado Housing and Finance Authority
Kim Snetzinger, Lead Asset Manager, Colorado DOLA/ Division of Housing
Kimberly Dickey, HCV Contract Manager, Colorado DOLA/Division of Housing

Host
Tiffany Crisp, Homeless Programs Coordinator, Colorado DOLA/Division of Housing

HUD OPH/ HCV Updates
Wednesday/ 2:00 - 3:30
Sun Down Room
PROFESSIONAL INTEREST: HCV
In this session, staff from the Regional HUD office will present on recent policy changes and HUD Hot Topics.

Speakers
Eva Tafoya, Program Analyst, HUD
Diane Kiles, Program Analyst, HUD
Autumn Gold, Portfolio Management Specialist, HUD

Host
Katherine Helgerson, HCV Program Manager, Colorado DOLA/Division of Housing

Fair Housing Compliance: Hot Topics Part 2
Wednesday/ 2:00 -3:30
Salon 2
PROFESSIONAL INTEREST: PBS8, HCV, HM
As we celebrate the 50th Anniversary of the Fair Housing Act, Deborah Manigault and Irma Abalos from HUD’s Office of Fair Housing and Equal Opportunity will engage participants in an interactive and fun two-part discussion of “hot topics” in fair housing. Part II of the presentation will immerse participants in the right to equal access housing for people with disabilities, including the A-Z of reasonable accommodations/modifications, assistance animals, disability-related affirmative obligations for program participants, and an overview of the physical accessibility requirements.

Speakers
Deborah Manigault, Equal Opportunity Specialist, HUD FHEO
Irma Abalos, Equal Opportunity Specialist, HUD FHEO

Host
Debra Pompey, Asset Management Officer, Colorado Housing and Finance Authority

Housing Authority and Homeless Services Partnerships
Wednesday/ 2:00 –3:30
Sun Up Room
PROFESSIONAL INTEREST: HO
Housing authorities are often one of the largest affordable housing providers, and Continuum of Care regions are often the largest homeless resources provider. Hear ways to leverage each other’s resources in ways that are beneficial for both and ultimately help people struggling with housing instability.

Speakers
Ian Fletcher, OneHome Program Manager, Metro Denver Homeless Initiative

Surviving a HUD Monitoring
Wednesday/ 2:00 -3:30
Blue Sky Room
PROFESSIONAL INTEREST: CD
Don’t be caught off guard! Learn how to prepare for a visit from HUD, straight from the source.

Speakers
Katy Burke, Program Manager, Community Planning & Development, HUD
Phillip McKeough, Program Manager, Community Planning & Development, HUD

Host
Emily Sander, Community Development Manager, Jefferson County Community Development

A Framework for Risk Management
Wednesday/ 2:00 -3:30
Salon 1
PROFESSIONAL INTEREST: FI
Understand how the COSO 2017 updates to the Enterprise Risk Management framework create a high-level tool that, when used as an integral part of strategic decision making, can help agency leaders understand and prioritize risks faced and measure their impact on business performance.

Speaker
Jodi Daugherty, CPA Partner, Eide Bailly

Host
Amy Case, Controller, Grand Junction Housing Authority
RAD: The Good, the Bad, and the Ugly
Wednesday/ 2:00 – 3:30
Salon 3
PROFESSIONAL INTEREST: HD/ HM
Learn basic RAD deal structure of a 4% LIHTC/PAB, lessons learned about RAD and working with HUD on dispositions, and how best to navigate the complexities of comprehensive renovation. Review two case studies of Boulder Housing Partner’s and Housing Catalyst’s recent, and very different, RAD conversions.
Speakers
Laura Sheinbaum, Director of Real Estate Development, Boulder Housing Partners
Catalina Velma, Vice President, Public Housing, National Equity Fund
Nicole Mansour, Executive Vice President, First Bank
Kristin Fritz, Director of Real Estate Development, Housing Catalyst
Moderator
Nicole Mansour, Executive Vice President, First Bank

Managing Rehab of Multifamily Projects
Wednesday/ 3:45 - 5:15
Mountain View Room
PROFESSIONAL INTEREST: HM, RH
It’s important to preserve our precious affordable housing assets, but it isn’t easy to manage big renovation projects. Come hear about successful case studies, their challenges and triumphs.
Speakers
Lee Patke, Executive Director, Greccio Housing Unlimited
Tim Spach, Director of Facilities & Development, Grand Junction Housing Authority
Steven Cordova, Executive Director, Tri-County Housing and CDC
Aaron Miripol, Executive Director, Urban Land Conservancy

Project-Based Vouchers 2.0
Wednesday/ 3:45 – 5:15
Sun Down Room
PROFESSIONAL INTEREST: HCV
This session will focus on an in-depth discussion of the major PBV requirements in action, using case studies. Participants will also learn how to use HUD’s Project-Based Voucher Checklist and other PBV resources as tools to maintain compliance with PBV requirements from selection to occupancy.
Speaker
Eva Tafoya, Program Analyst, HUD
Host
Lynn Simington, HCV Deputy Program Manager, Colorado DOLA/ Division of Housing

Housing for Youth
Wednesday/ 3:45-5:15
Sun Up Room
PROFESSIONAL INTEREST: HO
Learn about existing youth housing programs, both those specifically for youth and those using mainstream resources.
Speakers
Audrey Field, Deputy Director / Director of Programs, Urban Peak Colorado Springs
Chris Nelson, Executive Director, Attention Homes
John Mok-Lamme, Executive Director, Karis, Inc.
Host
Kristin Toombs, Director, Office of Homeless Initiatives, Colorado DOLA/ Division of Housing

Not Your Normal Customer Service
Wednesday/ 3:45 – 5:15
Blue Sky Room
PROFESSIONAL INTEREST: PD
What does customer service look in an industry with waitlists a mile long? Often, we must be in the business of “no” (and frankly, compliance). In such an environment, customer service may seem irrelevant. However, customer service is often overlooked as a tool for gaining cooperation and calming “big behaviors.” Furthermore, an environment that exemplifies service is less stressful and more fulfilling for employees. This class will give property staff a chance to see how outstanding customer service can build rapport and calm complaints. Participants will gain tools to maintain positivity, create healthy boundaries, and master non-verbal communication.
Speaker
Belinda Waldron, chfareach Coordinator, Colorado Housing and Finance Authority

HUD Multifamily Update and News
Wednesday/ 3:45-5:15
Salon 2
PROFESSIONAL INTEREST: PBS8
Join the Asset Management staff of the Denver Satellite Office to learn more about Multifamily programs and 2018 priorities. Topics will include RAD for PRACs, 202 Preservation Strategies, ConnectHome, CNA e-tool, and more.
Speakers
Adela Escalante, Acting Division Director/Satellite Office Coordinator, HUD
Lisa Ronér, Program Analyst, HUD
Host
Debra Pompey, Contract Specialist, Colorado Housing and Finance Authority
Cycling Without Age

Wednesday/3:45 – 5:15
Salon 1

PROFESSIONAL INTEREST: RS

Cycling Without Age is a community engagement program. It started in 2012 in Copenhagen, and is enjoying explosive growth world-wide. The program gets seniors who wouldn’t otherwise be able to go for a ride out on a Trishaw bicycle. The Trishaw bicycle is piloted by a volunteer cyclist making it a stress-free outing for the senior. Learn about the program and its positive impact on the lives of seniors living in our communities and the CWA volunteers who provide the leg power.

Speakers
Gary Harty, Founder, Lakewood Bicycle Advisory Team Cycling Without Age
Sarah Schoeder, Wellness Director, Eaton Senior Communities

Moderator/Host
Kristi Walsh, Resident Services Coordinator, Metro West Housing Solutions

Tax Credit Developments in Mountain & Rural Communities

Wednesday/3:45 – 5:15
Salon 3

PROFESSIONAL INTEREST: HD

Learn the method to success to achieve a LIHTC development in non-metro communities. Hear a panel showcase recent affordable housing rental projects in Crested Butte, New Castle, and Keystone.

Speakers
Kimball Crangle, Market President, Gorman and Company
Jennifer Kermode, Executive Director, Gunnison Valley Regional Housing Authority
Carly Johansson, Director of Real Estate Development, CRHDC

Moderator
Willa Williford, Principal, Williford LLC

Host
Denise Selders, Housing Development Manager, Colorado DOLA/Division of Housing
**BREAKFAST**
Mountain Plains NAHRO
Annual Membership Meeting
SPONSORED BY GORMAN & COMPANY

Thursday/ 7:30 - 9:00
Grand Ballroom
Mountain Plains NAHRO will be conducting its annual membership meeting featuring a recap of activities over the past year.

Host
Duane Hopkins, President, Mountain Plains NAHRO

**GENERAL SESSION**
National Outlook on Housing and Community Development
SPONSORED BY FIRST BANK AND COLORADO HOUSING AND FINANCE AUTHORITY

Thursday/ 9:00 - 10:30
Grand Ballroom
Join Adrianne Todman, NAHRO CEO, Carl Richie, NAHRO President and Cris White, Executive Director and CEO of the Colorado Housing and Finance Authority (CHFA), as they impart their viewpoints on the new administration, tax reform, key legislative issues, and how we can make a difference together, followed by a lively question and answer period.

Speakers
Adrianne Todman, CEO, NAHRO
Carl Richie, President, NAHRO
Cris White, Executive Director and CEO, Colorado Housing and Finance Authority

Moderator
Julie Brewen, Executive Director and CEO, Housing Catalyst

**Moving to Work: the Next 100 Agencies**
Thursday/ 10:45 - 12:15
Mountain View Room
PROFESSIONAL INTEREST: HM
HUD’s Moving to Work (MTW) Office is expanding the program to an additional 100 agencies. Here is your opportunity to engage directly with HUD’s MTW staff and to learn more about the MTW Demonstration program.

Speakers
Ebony Gayles, Housing Innovations Specialist, HUD/ Moving to Work Team
Phil Sung, Housing Innovations Specialist, HUD/ Moving to Work Team

Host
Denise Selders, Housing Development Manager, Colorado DOLA/ Division of Housing

**Innovative Housing and Services**
Thursday/ 10:45 - 12:15
Sun Up Room
PROFESSIONAL INTEREST: HO
What are creative and effective ways to provide support and access to resources for tenants so they can maintain housing safely and improve well-being? How can this be done while also ensuring a positive sense of community?

Speaker
Annie Bacci, Associate Director, Mountain West, CSH

Host
Kristin Toombs, Director, Office of Homeless Initiatives, Colorado DOLA/ Division of Housing

**Fundamentals for MOR and EIV Implementation**
Thursday/ 10:45 - 12:15
Salon 2
PROFESSIONAL INTEREST: PBS8
In this session, we will review ways to prepare for an MOR and look at key requirements for using EIV. We will discuss resident files, EIV mandatory usage for PHA’s and Project-based Section 8 developments, required policies, and procedures. Attendees will get an overview of management practices for compliance with HUD’s rules and regulations.

Speakers
Davina Ray, Program Compliance Officer, Colorado Housing and Finance Authority
Amanda Sinclair, Multifamily Program Officer, Colorado Housing and Finance Authority
Grant Burnham, REAC/ MOR Officer, Colorado Housing and Finance Authority

Host
Diane Matthews, Mod Rehab Compliance Officer, Colorado Housing and Finance Authority
**Commissioner Round Table:**
**Development in Challenging Financial Times**
Thursday/ 10:45 – 12:15
Blue Sky Room
**PROFESSIONAL INTEREST: CM**
This year’s Commissioner Round Table theme will be the shifting financial scene around DEVELOPMENT. The Development Team from Metro West Housing Solutions will be on hand to discuss tax credits PRESENT and FUTURE. We will hold a sharing discussion concerning how LHAs in our region are finding new and creative ways to build and renovate affordable housing.

**Speakers**
- Brendalee Connors, Development Team, Metro West Housing Solutions
- Ryan Lundsford, Development Team, Metro West Housing Solutions
- Matthew Pike, Board of Governors, NAHRO

**Moderator/ Host**
- Joan Smith, Commissioner, Metro West Housing Solutions

**Bringing School Home:**
**Low-Cost High-Return Initiatives**
Thursday/ 10:45 – 12:15
Salon 1
**PROFESSIONAL INTEREST: RS, PD**
At a time when public schools and educators are frustrated by the lack of progress and achievement for low-income students, NAHRO believes that public housing can be an important partner to public schools who, alone, don’t have the reach or resources to help low-income students be economically successful in life. NAHRO members can invest in education by creating an educationally-enriched home base for a range of interventions that support and connect parents of young children to early, and lifelong, education resources. This session will focus on evidence-based best practices for shaping your strategic investment.

**Speakers**
- Betsey Martens, President, Bringing School Home, LLC
- Karin Stayton, Director of Resident Services, Boulder Housing Partners

**Host**
- Penny Hannegan, Director of Organizational Excellence, Boulder Housing Partners

**Mindfulness at Work**
Thursday/ 10:45 – 12:15
Salon 3
**PROFESSIONAL INTEREST: PD**
What is mindfulness, and how can it help me better focus at work, more effectively manage stress, and be more resilient? In this session you will learn what mindfulness is and a few exercises to immediately incorporate into your work day.

**Speaker**
- Andrew Wien, Founder and CEO, The Dynamic Leadership Center

**Host**
- Tim Beal, Director of Sustainability, Boulder Housing Partners

**LUNCHEON**
**Not in My Backyard Awards/ World Urban Forum Luncheon**
**SPONSORED BY EIDE BAILLY AND HUB INTERNATIONAL**
Thursday/ 12:15 – 1:45
Grand Ballroom
The Colorado and Mountain Plains NAHRO Yes! In My Backyard Awards give recognition to the outstanding places, people, and programs affiliated with NAHRO agency members. The awards recognize best practices among housing, redevelopment, and community agencies and provide a resource bank of information for NAHRO members. We will also hear from representatives of the NAHRO International Research and Global Exchange Committee (IRGE) about their recent trip to the World Urban Forum in Malaysia.

**Speakers**
- Daniel Murray, Vice President, Member Services, Colorado NAHRO
- Tami Fischer, Executive Director/ CEO, Metro West Housing Solutions
- Don May, Executive Director, Retired, Unison Housing Partners

**Hosts**
- Duane Hopkins, President, Mountain Plains NAHRO
- Adrianne Todman, CEO, NAHRO
- Carl Richie, President, NAHRO
Moving to Work: Is it Right for your PHA?
Thursday/ 2:00 – 3:30
Mountain View Room
PROFESSIONAL INTEREST: HM
What is MTW? What are the pros and cons to participating in the Moving to Work Demonstration program? Would it be right for your agency? This session will offer some guidance on how to make that decision.

Speaker
Karen Kreutzberg, MTW and Federal Policy Director, Boulder Housing Partners

Host
Omar Llamas, Housing Choice Voucher Specialist, Boulder Housing Partners

Mental Health 101
Thursday/ 2:00 – 3:30
Sun Down Room
PROFESSIONAL INTEREST: HCV, HM, RS
Learn from expert panelists on how to identify and assist when a participant is experiencing a mental health event. Included in this session will be information about trauma-informed care and how to set healthy boundaries.

Speakers
Holly Cappello, Trauma Informed Care Team, CMHI-Fort Morgan
Jami Swegarden, Trauma Informed Care Team, CMHI-Fort Morgan

Moderator/ Host
Katherine Helgerson, HCV Program Manager, Colorado DOLA/ Division of Housing

Local Funding & Strategies
Thursday/ 2:00 – 3:30
Sun Up Room
PROFESSIONAL INTEREST: HO, HM
Trying to predict how federal budget battles will impact housing resources can be a daunting task. Hear examples of local and state strategies to secure funding from sources beyond those provided by the federal government. Panelists will explore how new funding sources were secured and ways they are meeting affordable and supportive housing needs as well as homeless solutions.

Speakers
Zac Schaffner, Housing Program Specialist, DOLA/ Division of Housing
Denise Selder, Housing Development Manager, DOLA/ Division of Housing
Melissa Thate, Housing Policy Officer, Denver Office of Economic Development
Margaret Danuser, Deputy Chief Financial Officer, Denver Department of Finance
Shelley McKittrick, Homelessness Program Director, City of Aurora

Host
Judi Andolino, Section 8 Officer, Colorado Housing and Finance Authority

ABC’s of LIHTC
Thursday/ 2:00 – 3:30
Salon 2
PROFESSIONAL INTEREST: PBS8
For those of you who are new to tax credits, you will receive a basic overview of LIHTC compliance. Topics include: Importance of the LURA and occupancy restrictions, income and assets, calculating annual income, types of verification, and required forms.

Speakers
Priscilla Fox, Program Compliance Officer, Colorado Housing and Finance Authority
Melissa Castillo, Program Compliance Officer, Colorado Housing and Finance Authority

Host
Penny Hannegan, Director of Organizational Excellence, Boulder Housing Partners

AFFH and the Future of the Assessment of Fair Housing
Thursday/ 2:00 – 3:30
Blue Sky Room
PROFESSIONAL INTEREST: CD
We’re bringing together FHEO leadership and a top research firm in the midst of drafting AFH plans. The question – where do we go from here?

Speakers
Heidi Aggeler, Managing Director, BBC Research & Consulting
James Whiteside, Branch Chief, Denver Regional Office of FHEO

Moderator/ Host
Emily Sander, Community Development Manager, Jefferson County Community Development

Vicarious & Secondary Trauma: Working with Traumatized Populations
Thursday/ 2:00 –3:30
Salon 1
PROFESSIONAL INTEREST: PD
This presentation will cover several areas of vicarious trauma and vicarious trauma prevention including: a definition of vicarious trauma; understanding the signs and symptoms and individual risk factors; how agency support can affect vicarious trauma; how trauma affects the nervous system; how to help prevent and ease vicarious trauma; and who to talk to if you feel you are vulnerable or are in the throes of vicarious trauma symptoms.

Speaker
Erin Hernandez, MA, LPC, Luminous Ground Counseling

Host
Penny Hannegan, Director of Organizational Excellence, Boulder Housing Partners
Safe Housing: Best Practices in Design and Management  
Thursday/ 2:00 –3:30  
Salon 3  
PROFESSIONAL INTEREST: HM, HD  
Learn more about how architectural/environmental design and property management practices can come together to promote stable, safe housing.  
Speakers  
JoAnn Toney, Director of Housing and Residential Services, Mental Health Center of Denver  
Samantha Homic, Regional Manager, Archdiocesan Housing  
Debi Ross-Weseloh, President, Ross Management Group  
Lauren Brokman, Principal, Convergence Multifamily RE Group  
Host  
Andrew Atchley, Housing Development Specialist, Colorado DOLA/ Division of Housing

Mental Health 102  
Thursday/ 3:45 – 4:45  
Sun Down Room  
PROFESSIONAL INTEREST: HCV, HM, RS  
Learn from expert panelists on how to identify and assist when a participant is experiencing a mental health event. Included in this session will be information about trauma-informed care and how to set healthy boundaries.  
Speakers  
Holly Cappello, Trauma Informed Care Team, CMHI-Fort Morgan  
Jami Swegarden, Trauma Informed Care Team, CMHI-Fort Morgan  
Moderator/ Host  
Lynn Simington, HCV Deputy Program Manager, Colorado DOLA/ Division of Housing

Navigating Tight Housing Markets for People Experiencing Homelessness  
Thursday/ 3:45 – 4:45  
Sun Up Room  
PROFESSIONAL INTEREST: HO  
Housing markets are tight and rents are continually increasing. Plus, many communities are prioritizing housing resources for highly vulnerable households, adding to the challenge of finding property owners willing to rent to voucher holders. Hear housing navigators’ tips and tools to successfully leasing units in today’s affordable housing crisis.  
Speakers  
Catherine Martinez, Housing Navigator, DOLA/ Division of Housing

LIHTC: Preparing for a Management Review  
Thursday/ 3:45 – 4:45  
Salon 2  
PROFESSIONAL INTEREST: PBSs  
Learn what a tax credit officer looks for during a file review and physical inspection. Topics include: best practices, common findings, and noncompliance.  
Speakers  
Davina Ray, Program Compliance Officer, Colorado Housing and Finance Authority  
Alyssa Swenson, Program Compliance Officer, Colorado Housing and Finance Authority  
Host  
Judi Andolino, Section 8 Officer, Colorado Housing and Finance Authority

Relocation: What You Don’t Know Will Hurt You  
Thursday/ 3:45 – 4:45  
Blue Sky Room  
PROFESSIONAL INTEREST: CD  
Is the topic of relocation under the Uniform Relocation Act (URA) a mystery to you? Scare you? Or have your projects been delayed, gone sideways, or lost funding because of improper planning and execution? If you answered
yes to any of these questions, do not want to answer yes to any of these questions, or just want some useful knowledge on the subject, this session is for you! Through an interactive dialogue between the presenter and the audience this session will provide an overview of the relocation planning, noticing, compensation, and advisory services requirements under the URA. The presenters will share lessons learned, tips, and solutions that the audience can use to achieve a successful program. Please bring your thoughts, experiences, concerns, and questions for a lively discussion.

Speakers
Chad Wakefield, PMP, SR/WA, R/W-RAC Regional Leader, Overland, Pacific & Cutler, Inc.
Jade Santoro, HUD Relocation Specialist, HUD

Host
Emily Sander, Community Development Manager, Jefferson County Community Development

Finding Alternative Responses to Conflict
Thursday/ 3:45 - 4:45
Salon 3
PROFESSIONAL INTEREST: PD

No matter how good we get at communicating with others, conflict may come our way. Come to this session to learn a tool called “four-part listening.” We will practice discriminating between the facts, feelings, values, and beliefs that make communication so difficult when tension is running high. Facility with this skill can open up a myriad of responses - and may be the difference between escalation and resolution.

Speaker
Belinda Waldron, chfareach Coordinator, Colorado Housing and Finance Authority

Host
Corey Reitz, Executive Director, South Metro Housing Options

Bridging the Digital Divide
Thursday/ 3:45 - 4:45
Salon 1
PROFESSIONAL INTEREST: PD, RS

Lack of access to the internet can create economic and social inequality for our residents. Come to our session to hear how Boulder Housing Partners is bridging this digital divide. In this session, we will talk about: why it’s important to Bridge the Digital Divide; and tools and strategies for helping residents with access and training.

Speaker
Tad Amore, Director of IT, Boulder Housing Partners

Host
Penny Hannegan, Director of Organizational Excellence, Boulder Housing Partners

CLOSING SESSION
Industry Roundtables
Friday/ 8:30 – 9:30
Grand Ballroom
Attendees will be given the opportunity to enjoy breakfast while engaging in lively conversation with industry professionals on a topic of their choice. Industry partners HUD, Colorado Housing and Finance Authority, and the Colorado DOLA/ Division of Housing will have tables and we will be assigning relevant topics to other tables. Simply choose a topic of interest and join the conversation.

Colorado NAHRO Annual Membership Meeting
Friday/ 9:30 – 10:30
Grand Ballroom
Colorado NAHRO will be conducting its annual membership meeting featuring a recap of activities over the past year.

Host
Troy Gladwell, President, Colorado NAHRO
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Please Visit Our Partners in the Grand Ballroom Foyer Area

Exhibitor Hours

MANAGEMENT CONFERENCE  
Wednesday, May 16:  
7:30 am – 8:30 am  
10:00 am – 10:45 am – SPECIAL VIEWING SESSION  
1:45 pm – 2:00 pm  
3:30 pm – 3:45 pm

SPONSOR RECEPTION  
5:15 pm – 7:30 pm

Thursday, May 17:  
7:30 am – 9:00 am  
10:30 am – 10:45 am  
1:45 pm – 2:00 pm  
3:30 pm – 3:45 pm
Thank You to our Partners!

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Sessions and Events
Judi Andolino, Colorado Housing and Finance Authority
Amy Case, Grand Junction Housing Authority
Daniela Dillon, Metro West Housing Solutions
Carrie Espinosa, Arvada Housing Authority
Kathryn Grosscup, Colorado DOLA/Division of Housing
Penny Hannegan, Boulder Housing Partners
Katherine Helgerson, Colorado DOLA/Division of Housing
Belinda Mackintosh, Denver Housing Authority
Diane Matthews, Colorado Housing and Finance Authority
Sarah Morm, Denver Housing Authority
Daniel Murray, Eagle County Housing Authority
Ted Ortiviz, Pueblo Housing Authority

Debra Pompey, Colorado Housing and Finance Authority
Corey Reitz, South Metro Housing Options
Emily Sander, Jefferson County Community and Workforce Development
Lynn Simington, Colorado DOLA/Division of Housing
Joan Smith, Metro West Housing Solutions
Kristin Toombs, Colorado DOLA/Division of Housing
Ann Watts, Colorado DOLA/Division of Housing

NAHRO Awards
Daniel Murray, Eagle County Housing and Development Authority

Thank You HUD
Colorado and Mountain Plains NAHRO extend their special thanks to our partners at HUD Region VIII for their many contributions in planning, consulting, and presenting.
2018 YES! In My Backyard Awards

Congratulations to the 2018 Award Winners.
Please join us for the presentation of the Awards on
Thursday, May 17 at the Awards Luncheon.

**Community Development**

Community Resiliency Hub Project  
Boulder Housing Partners, Boulder, Colorado

Fruitdale School Lofts  
Palace Construction, Denver, Colorado

Safe and Accessible Arvada Program  
City of Arvada - Community Development, Arvada, Colorado

**Housing Development**

Alto  
Unison Housing Partners, Adams County, Colorado

Village on Redwood  
Housing Catalyst, Fort Collins, Colorado

**Resident Services**

Bringing School Home  
Early Childhood Development Program  
Boulder Housing Partners

**Lifetime Achievement**

Donald May  
Unison Housing Partners, Adams County, Colorado

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**2018 Mountain Plains NAHRO “What Home Means to Me” Poster Contest**

Please help us judge the posters on display on the conference level. Pick a favorite from each category: Kindergarten- 5th Grade, Middle School, and High School. Instructions and ballot provided in your registration packet.

One winner from each category will be sent to the National NAHRO competition. Winners from that competition will earn a place in the 2019 “What Home Means to Me” Calendar.
Colorado and Mountain Plains NAHRO partner with the following organizations in bringing you the 2018 Annual Conference

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Sponsoring Wednesday’s Lunch

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Sponsoring the Note Pads

Winthrop & Weinstine -
Sponsoring the Name Badge Lanyards
# Colorado and Mountain Plains NAHRO 2018 Management Conference Program

## TUESDAY, MAY 15

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>12:00 – 3:00</td>
<td>Golf Outing to Support Educational Scholarship</td>
</tr>
<tr>
<td>3:00 – 5:00</td>
<td>Early Registration</td>
</tr>
<tr>
<td>6:00 – 8:30</td>
<td>Evening Social Gathering: Dinner, Drinks and Bowling at Boli</td>
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## WEDNESDAY, MAY 16

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 – 8:30</td>
<td>BREAKFAST – Grand Ballroom / REGISTRATION – Lower Level</td>
</tr>
<tr>
<td>8:30 – 10:00</td>
<td>OPENING SESSION: Embrace Your Awesomeness – Grand Ballroom</td>
</tr>
<tr>
<td>10:00 – 5:15</td>
<td>SPECIAL EVENT – Mountain Plains NAHRO Leadership Summit – Eagle Bahn Room</td>
</tr>
<tr>
<td>10:00 – 10:45</td>
<td>SPONSOR VIEWING / NETWORKING – Grand Ballroom Foyer</td>
</tr>
<tr>
<td>10:45 – 12:15</td>
<td>OPENING SESSION: Embrace Your Awesomeness – Grand Ballroom</td>
</tr>
<tr>
<td>12:15 – 1:45</td>
<td>LUNCHEON: Making a Difference Together – Grand Ballroom</td>
</tr>
<tr>
<td>2:00 – 3:30</td>
<td>MOUNTAIN VIEW</td>
</tr>
<tr>
<td>3:45 – 5:15</td>
<td>MOUNTAIN VIEW</td>
</tr>
<tr>
<td>5:15 – 7:15</td>
<td>SPONSOR RECEPTION – Grand Ballroom Foyer</td>
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</tbody>
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## THURSDAY, MAY 17

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 – 9:00</td>
<td>BREAKFAST: Mountain Plains NAHRO Annual Meeting – Grand Ballroom</td>
</tr>
<tr>
<td>9:00 – 10:30</td>
<td>GENERAL SESSION: National Outlook on Housing and Community Development – Grand Ballroom</td>
</tr>
<tr>
<td>10:45 – 12:15</td>
<td>MOUNTAIN VIEW</td>
</tr>
<tr>
<td>12:15 – 1:45</td>
<td>AWARDS/ WORLD URBAN FORUM LUNCHEON – Grand Ballroom</td>
</tr>
<tr>
<td>2:00 – 3:30</td>
<td>MOUNTAIN VIEW</td>
</tr>
<tr>
<td>3:45 – 4:45</td>
<td>MOUNTAIN VIEW</td>
</tr>
<tr>
<td>6:00 – 11:00</td>
<td>BANQUET: 80s Theme and Casino Gambling – Grand Ballroom</td>
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## FRIDAY, MAY 18

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:30 – 9:30</td>
<td>BREAKFAST / CLOSING SESSION – Industry Round Tables – Grand Ballroom</td>
</tr>
<tr>
<td>9:30 – 10:30</td>
<td>Colorado NAHRO Annual Meeting – Grand Ballroom</td>
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</tbody>
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Session Area of Interest is indicated at the end of each session description: CD = Community Development; CM = Commissioners; FI = Finance; HCV = Housing Choice Vouchers; HD = Housing Development; HM = Housing Management; HO = Homelessness; PBS8 = Project-Based Section 8; PD = Professional Development; RH = Rehab; RS = Resident Services
Colorado and Mountain Plains NAHRO THANK

Our 2018 Corporate Sponsors

--- Diamond Level ---

FirstBank
Sponsoring Thursday’s General Session

Wells Fargo
Sponsoring Wednesday’s Speaker Luncheon

--- Emerald Level ---

Colorado Housing and Finance Authority
Sponsoring Wednesday’s Sponsor Cocktail Reception and Thursday’s General Session

Eide Bailly
Sponsoring Thursday’s Luncheon

COMCAST
Sponsoring Wednesday’s Opening Session

Yardi Systems, Inc.
Sponsoring Wednesday’s Opening Session

Rocky Mountain CRC
Sponsoring Thursday’s Banquet