



NAHRO Online Trainings

Learn Wherever You Are!

SCHEDULE

April 2020

April 15
Excellence in Customer Service



Communicate effectively and build rapport with your customers!

April 22
HCV Homeownership Calculation



Determine family eligibility, review verification requirements!

April 23
Intro to Salary Studies



Ensure your agency's compliance with HUD requirements

April 29
Leadership Development



Learn how to handle a crisis, manage stress and become a stronger leader!

May 2020

May 6-7
Workshop for Executive Directors



Maximize your agency's staffing and fiscal operations

May 13-14
Strategic Planning



Get a step closer to becoming NAHRO certified!

May 20
Ethics for Specialists



May 21
Ethics for Management

Get a step closer to becoming NAHRO certified!

May 27-28
Ethics for Commissioners



Get a step closer to becoming NAHRO certified!

June 2020

June 3
Affordable Housing ABCs



The perfect introduction to affordable housing!

June 10
HQS Refresher



Sharpen your Housing Quality Inspection skills!

June 17
Labor Standards



Learn how to monitor compliance and detect willful non compliance

June 24-25
Procurement & Contract Management Refresher



Review the basic elements of procurement and contract management!